Not all Reach is Equal DACH-Edition

Professor Karen Nelson Field





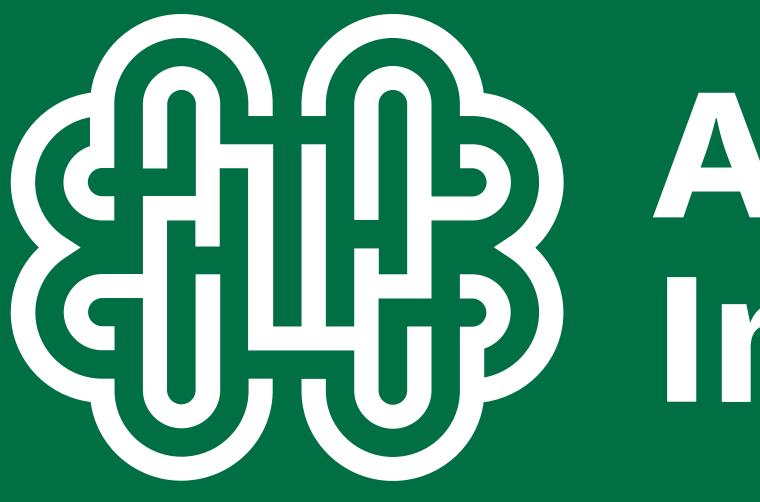
Other variables of interest

✓ Attention

✓ Coverage

Viewability (Pixels & Time) ✓ Sound







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Why might this matter?

Attention

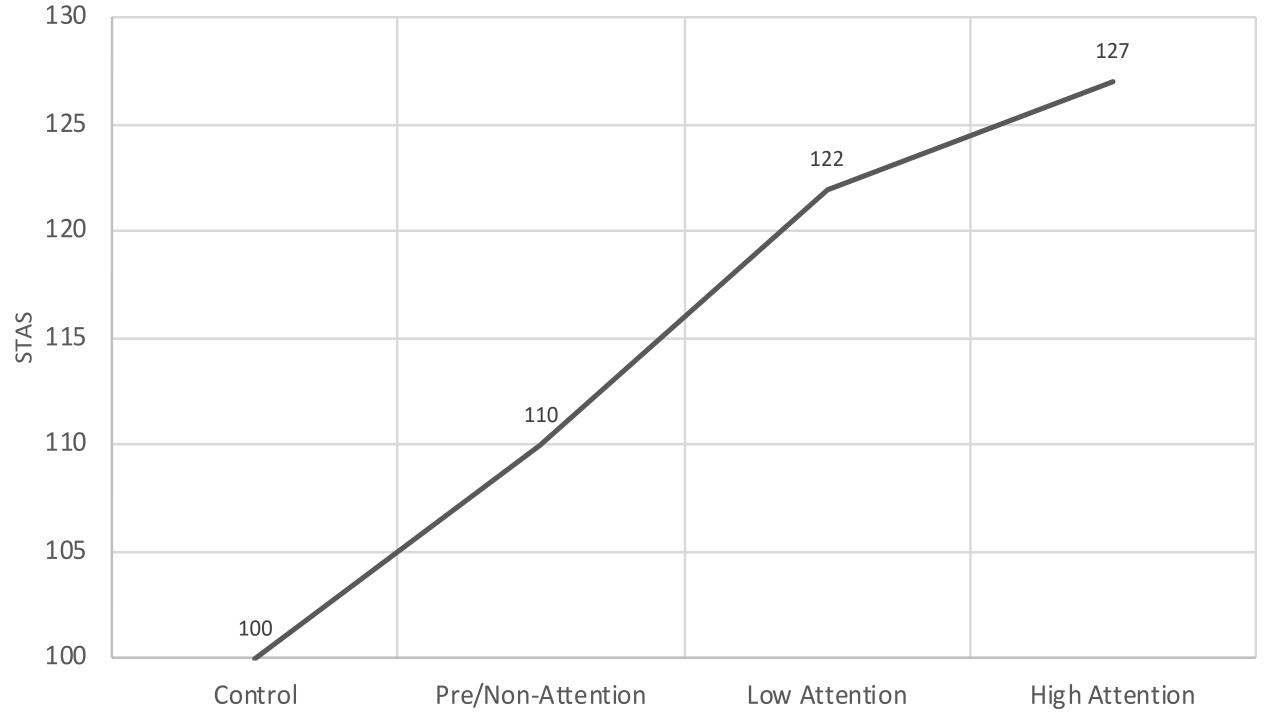






Attention and STAS are related







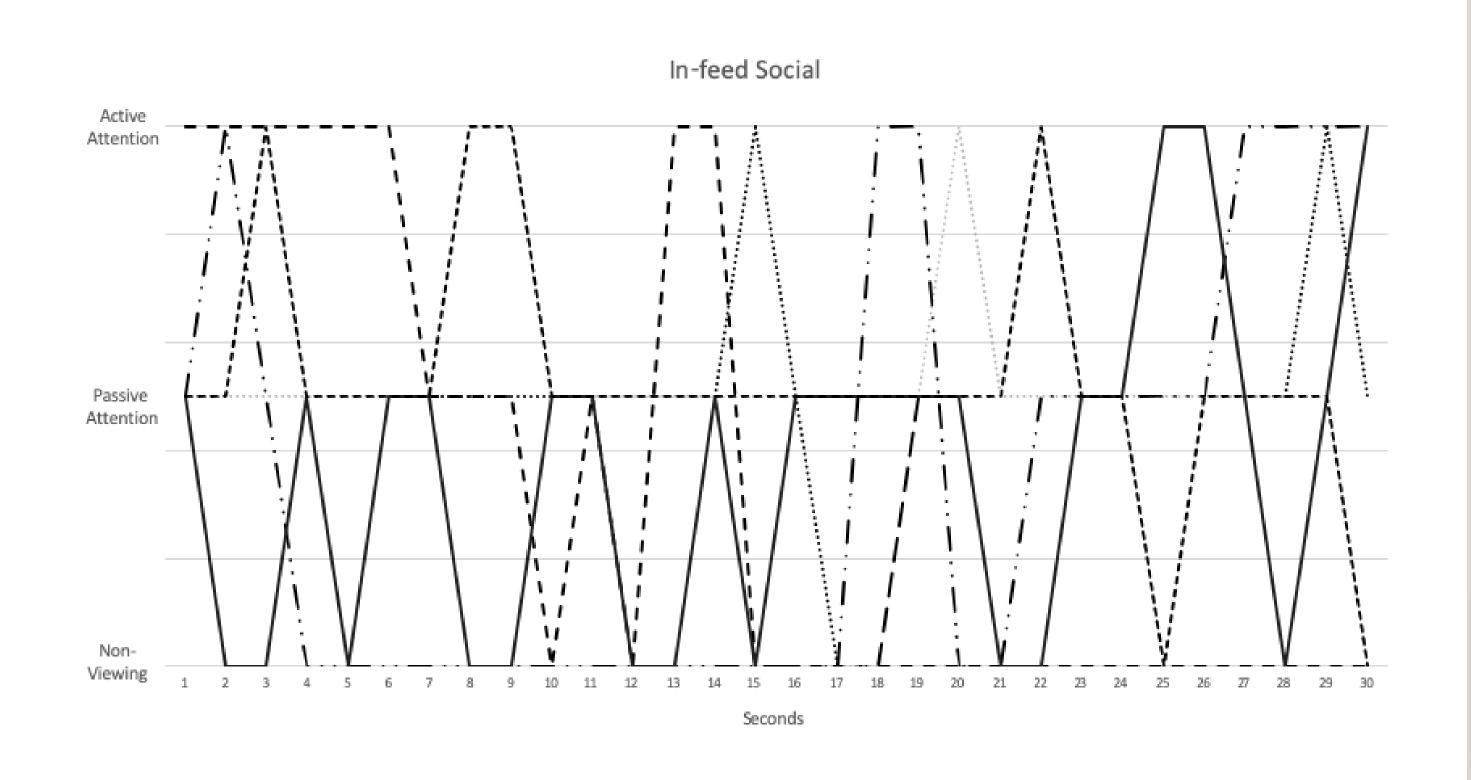
Impact depends heavily on attention.

Moreover, greatest uplift in sales impact occurs when a viewer moves from a preattentive state to low or passive attention.



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Advertising is not a high priority and we switch in and out of focus





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Most marketers have the wrong notion of human attention to advertising.

During an ad we can jump from active viewing to active avoidance and back again 5 times.



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In an average second, TV commands more attention

%	
TV	60
BVOD	_
YouTube	_
Instagram	_
Facebook	_

Average attention per second

(made up of high attention, low attention, non-attention)







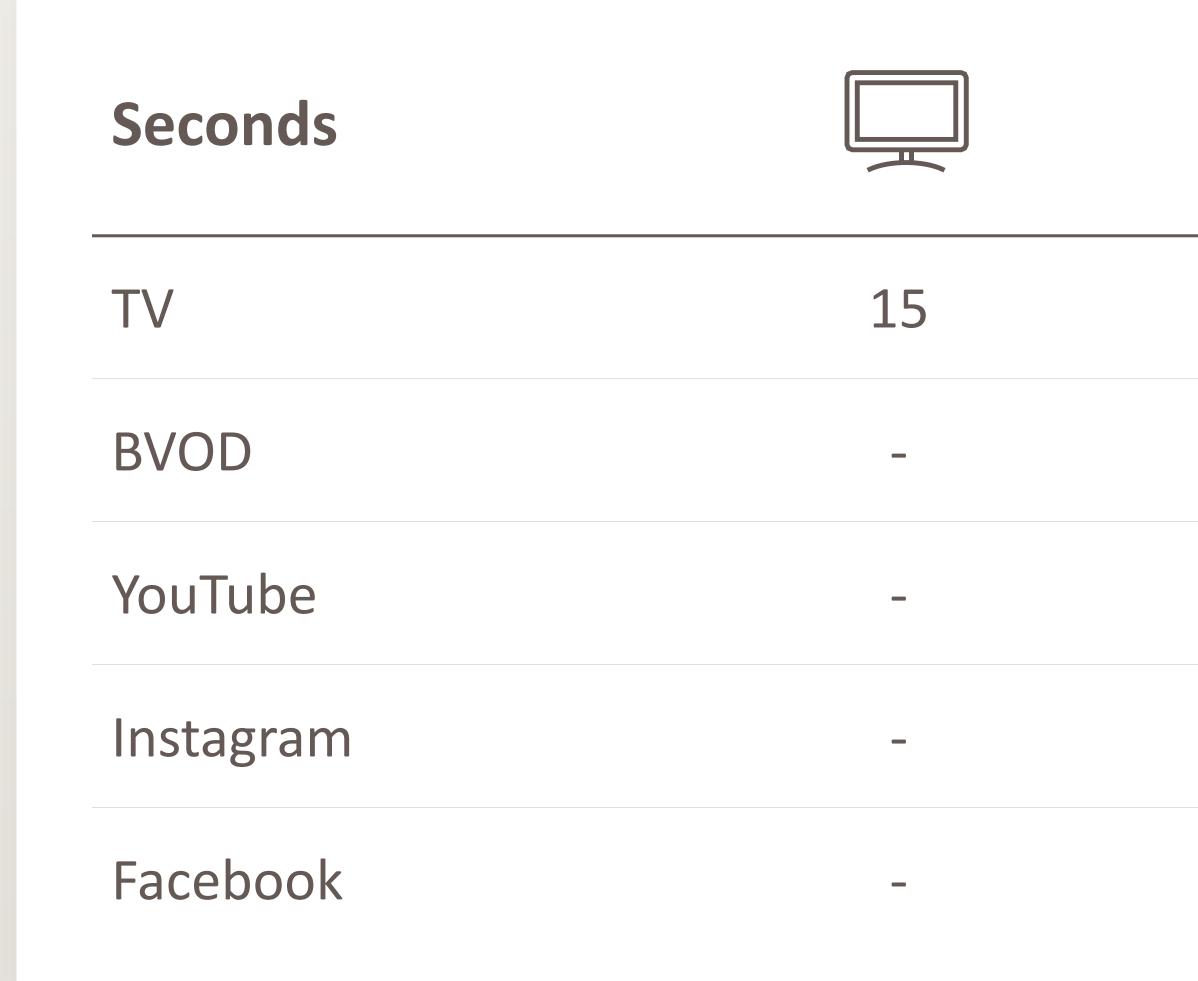
Skippable drives the average up on YouTube – people stare actively at the screen waiting to skip.

Of all content viewed, 43% was skipped.





TV also achieves more 'attentive seconds'





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Attentive seconds = average number of total seconds with some attention paid

Skippable becomes more obvious here



Why might this matter?

Screen Coverage of the screen the ad covers





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Learning

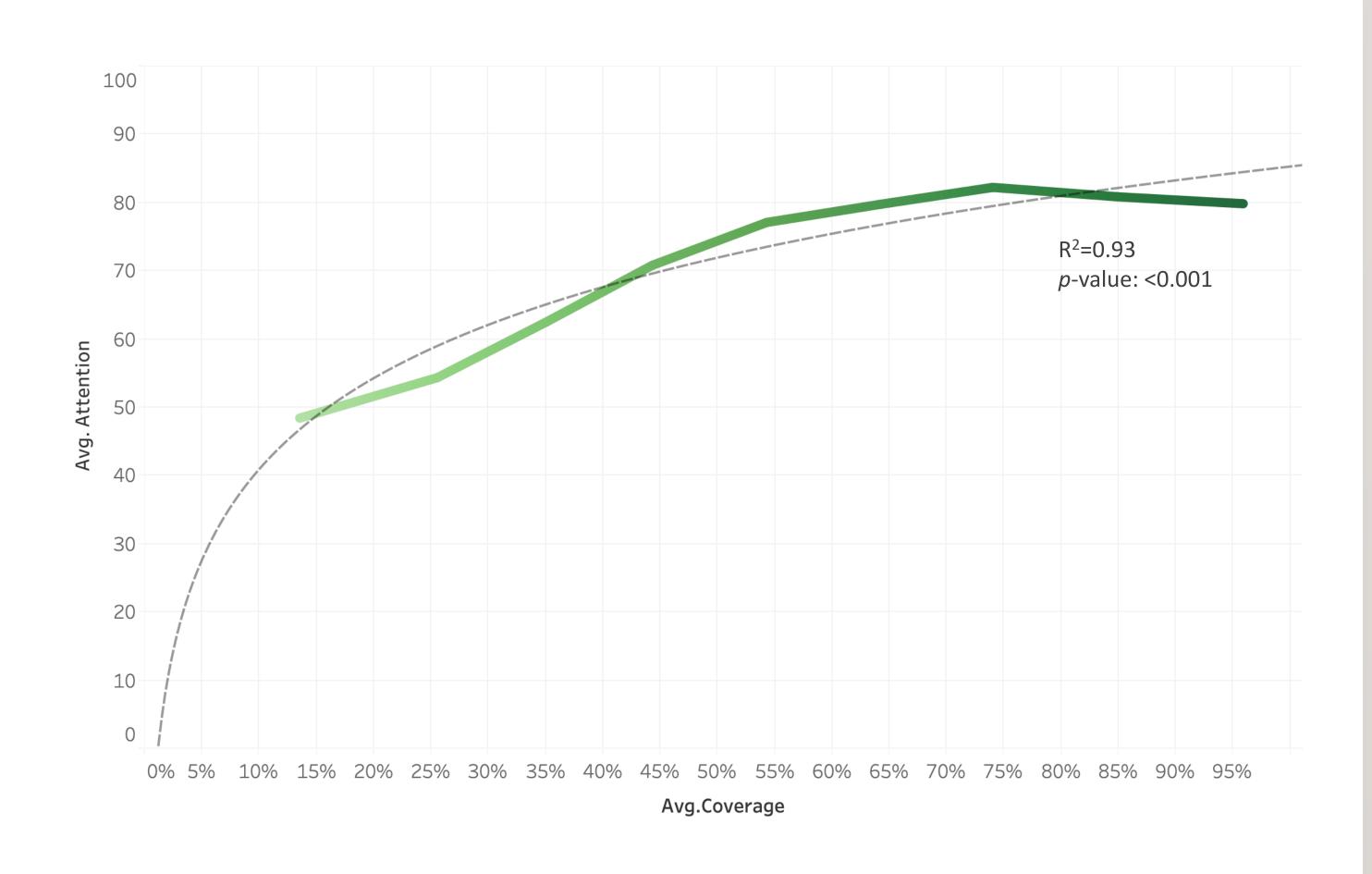








Coverage matters a great deal to attention





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When screen coverage is low, more clutter appears.

Means lower attention and the lower likelihood the brand will be chosen.





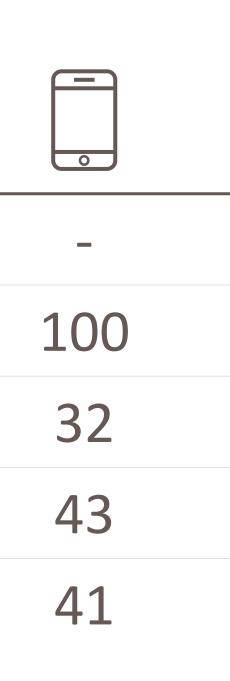
But coverage varies significantly across platforms

%	
TV	100
BVOD	_
YouTube	_
Instagram	_
Facebook	_

TV average screen coverage is 100%, 100% of the time



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TV avg. screen coverage, even on the same device, is 2-3x online platforms.

This is because ad viewing is in horizontal view on TV on mobile.





Why might this matter?

Viewability

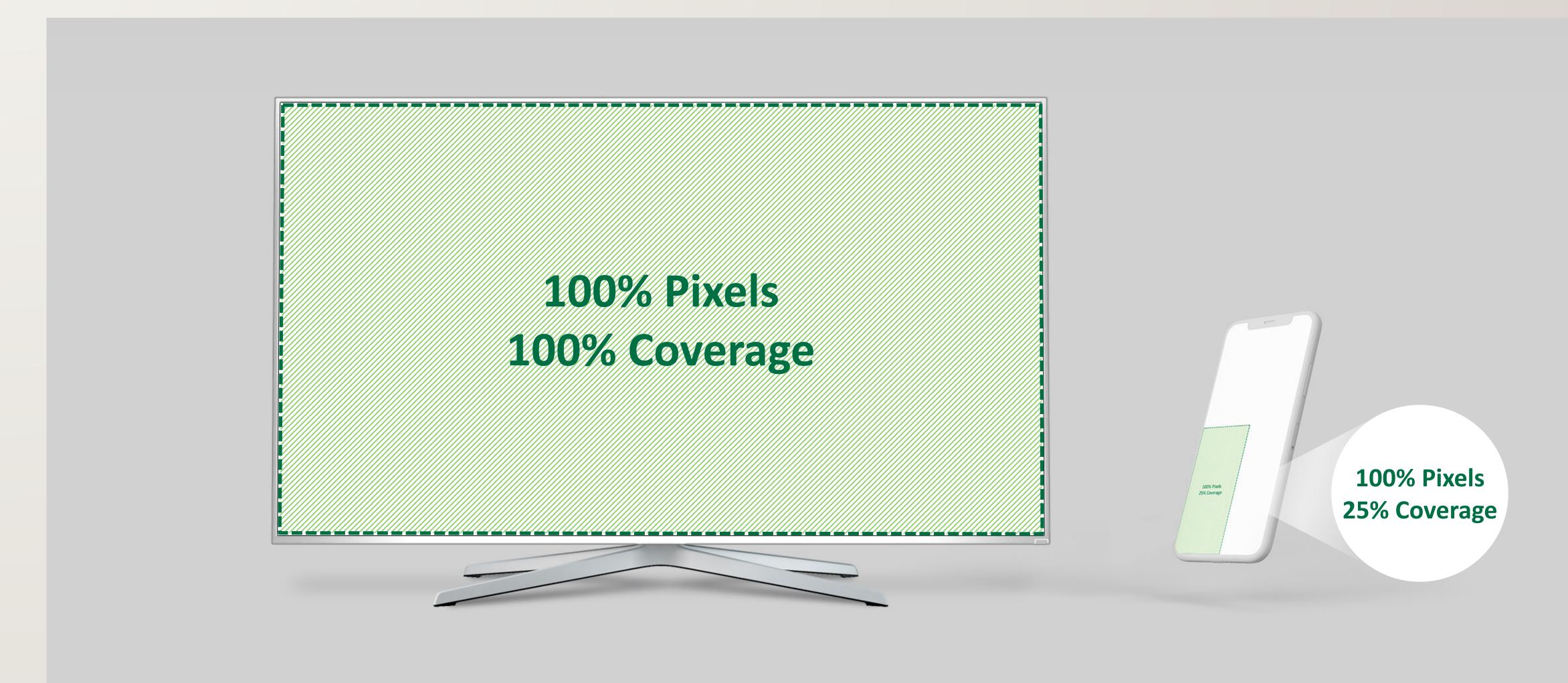
Ad pixels on screen and ad duration







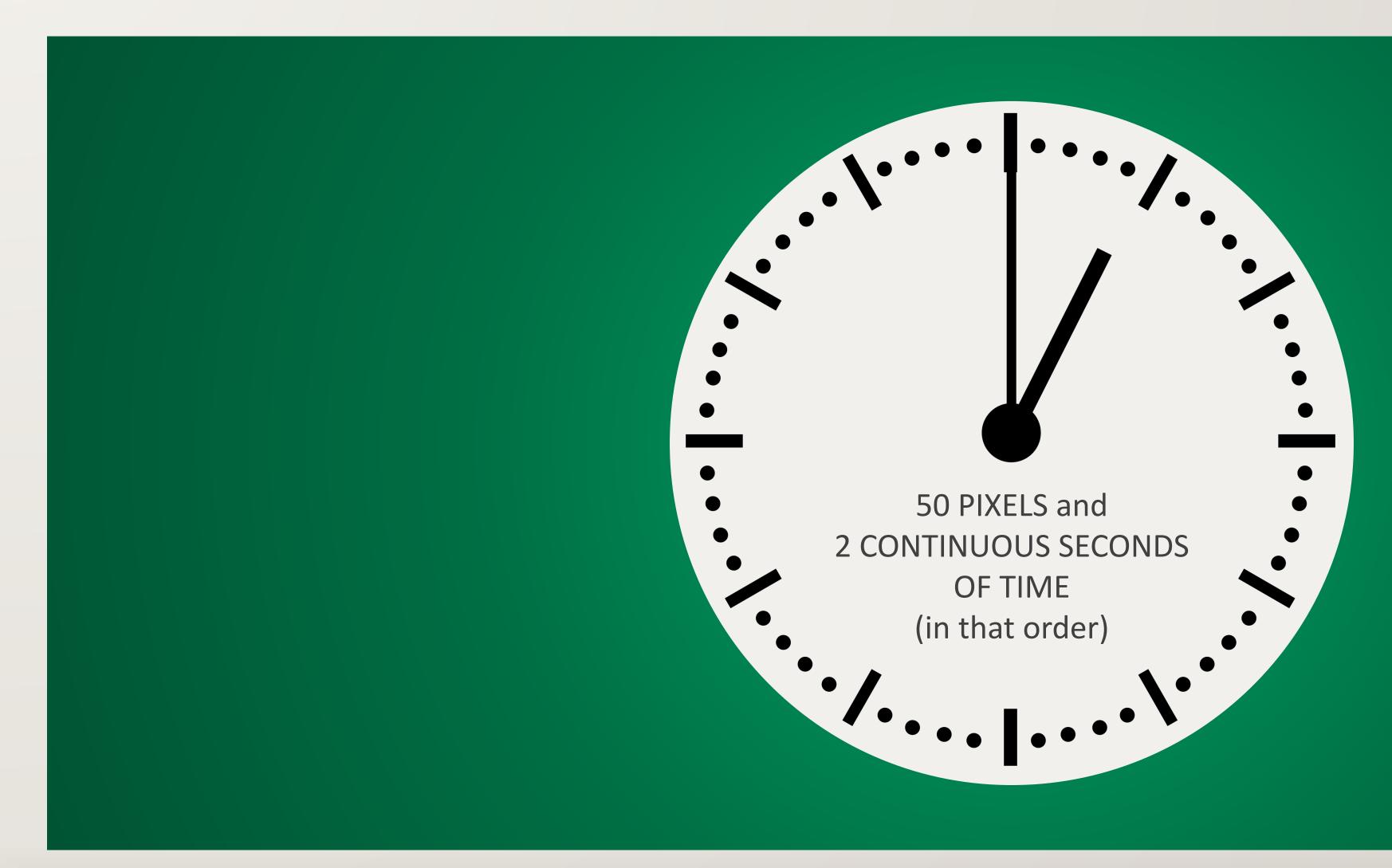
Explanation PIXELS vs COVERAGE







Viewability Standard

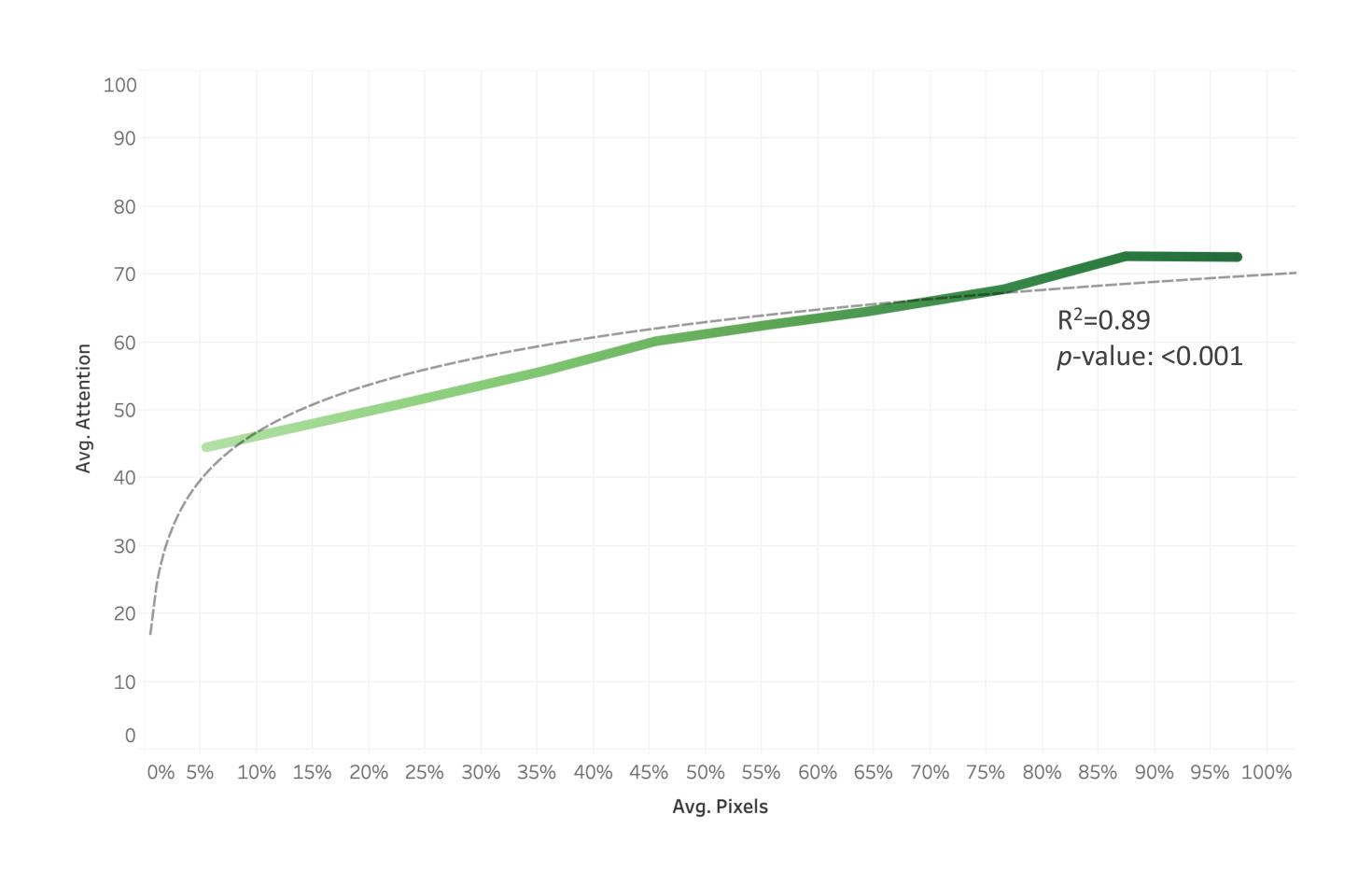








Pixels also matter a great deal to attention





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When ad pixels are low, the ad can't be seen.

Means lower attention and the lower likelihood the brand will be chosen.

Also means the 50%-pixel threshold leaves value on the table.



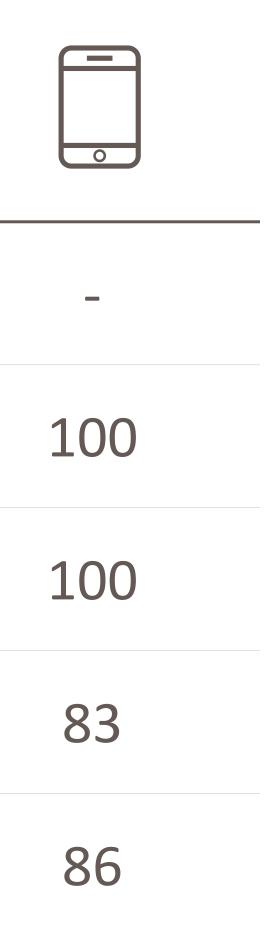


But pixels vary significantly across platforms

%	
TV	100
BVOD	_
YouTube	
Instagram	
Facebook	



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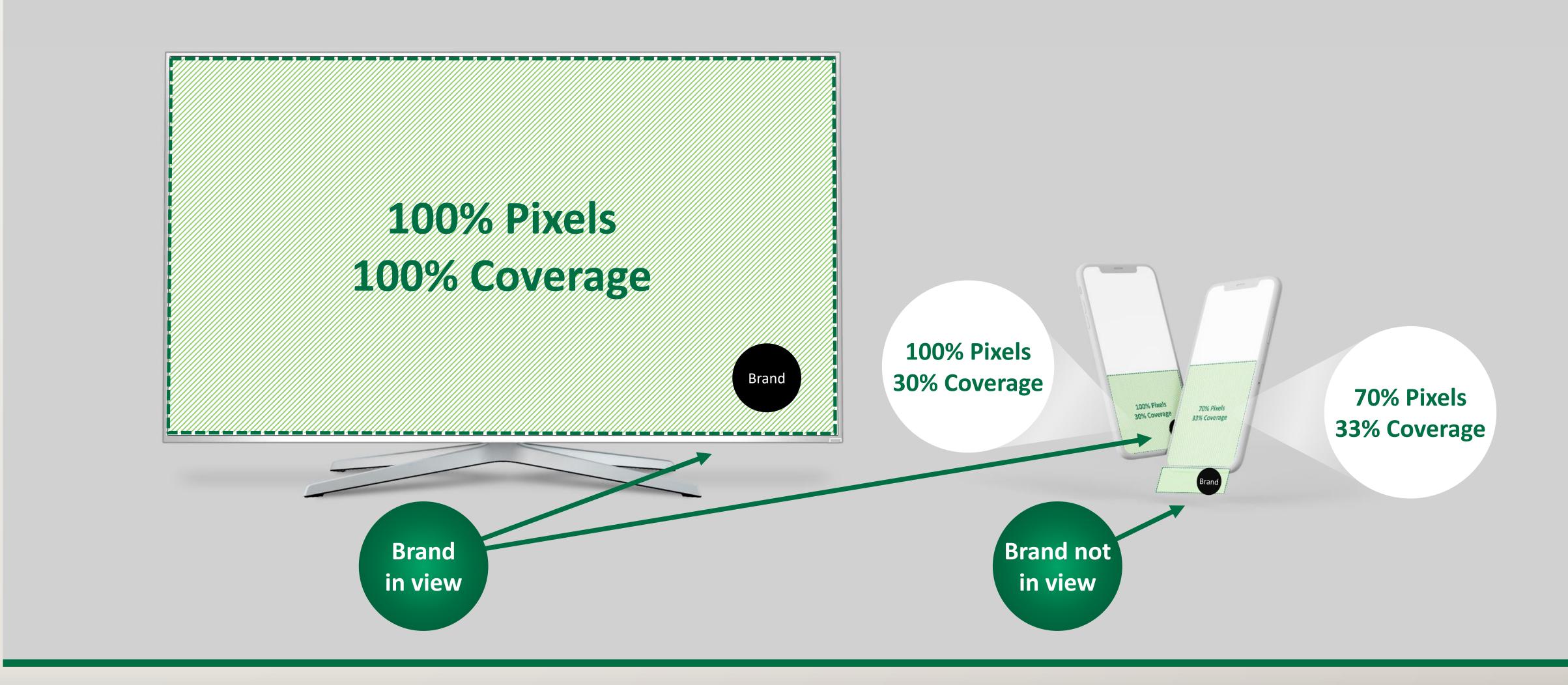
TV avg. pixels are around 15ppt greater than Facebook, and Instagram.

TV average pixels are 100%, 100% of the time.





Low ad pixels can be the difference between seeing the brand, or not







Learning

And when the brand is missing we fill in the blanks.





The attention you work so hard for will likely benefit your larger competitor.





Plus 'time playing' varies significantly across platforms

Seconds	Avg Time Playing*
ΤV	18
BVOD	18
YouTube	12
Instagram	3
Facebook	4

*Time playing is counted from the moment the ad hits the 50%-pixel standard





TV ads are 4,5x longer in view than Facebook and 1.5 x YouTube (after 50% pixels)





Why might this matter?

Sound Sound on/off and at what level







Attention and sound are related

70% volume is the sweet-spot on all platforms

Avg. Attention 0-70 vol

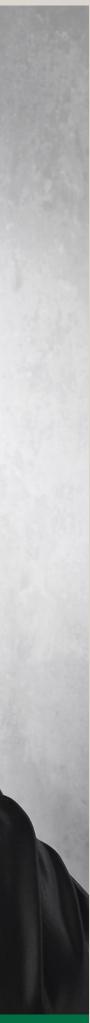
Avg. Attention 71+ vol

48

62









But sound varies significantly across mobile platforms

%	Sound On	Avg Volume (when on)
BVOD	90	44
YouTube	87	48
Instagram	20	41
Facebook	72	16



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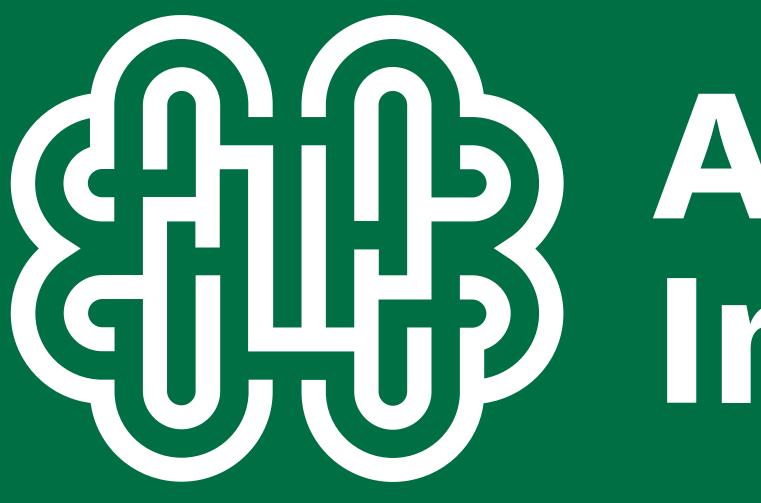
Avg Volume (overall) 40 42 1 11

TV and YouTube have the greatest number of viewers who also have sound on the **highest volume.**

Facebook have a good % of sound on but at very **low volume.**









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